

January 17, 2012

Re: Jim Rose, EQ Consulting Services

To Whom It May Concern,

My name is Pam Wolf and I am the CEO and Founder of Harmony Adoptions. We are a non-profit agency with approximately 35 employees located across the State of Tennessee. As our agency grew it became clear that we needed a new strategic planning and leadership development process.

We began working with Jim Rose of EQ Consulting Services in April, 2008. His methodologies provided a process and structure that changed our organization in multiple ways. We developed an effective Executive and Leadership Team and we created a strategic plan that takes us successfully into the next phase of our journey. Jim process helped us...

- Develop the infrastructure that facilitated our becoming an accredited agency
- Create a business plan for the purchase of the Montvale property
- Create a plan that institutionalizes our Charter process

To put it simply, Jim's methodologies work. And there is no one better than Jim to help guide you through a customized process that works for your organization.

Please feel free to call me any time and I will share our experience in more depth.

Sincerely

Pamela L. Wolf-CEO and Founder